

STOP SALE

Release Date: August 29, 2022



Communication #: I-22-04

Model Year(s): 2019, 2020, 2022

- Confidential and Proprietary -

VERSION: R01 (August 29, 2022)

IMPORTANT STOP SALE NOTICE!

Stop selling affected vehicles immediately.

SUBJECT: FTR COOLANT JUNCTION

PURPOSE

Indian Motorcycle has determined that Model Year 2019-2020 and 2022 FTR motorcycles may experience a failure at the coolant junction resulting in coolant loss during operation. If this occurs, coolant may come in contact with the rider, posing an injury hazard and/or coolant may come in contact with the rear tire, posing a crash hazard.

Indian Motorcycle is currently evaluating a repair procedure for this concern and will provide an update to dealers in the coming weeks.

AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2019	All Indian Motorcycle FTR models	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
2020		
2022		

CUSTOMER NOTIFICATION

When repair details are available, Indian Motorcycle will notify consumers by mail immediately and follow-up with additional repair plans. At that time, dealers should also contact owners of affected VINs / PINs to inform them of this announcement.

CONTACT INDIAN MOTORCYCLE

If you have questions that are not addressed in this document, contact Indian Motorcycle Service through Ask Polaris or by phone at 800-330-9407 (US/Canada Dealers Only).

DEALER - WHAT TO DO?

As of August 29, 2022, YOU MUST NOT SELL OR DELIVER any affected NEW OR USED 2019, 2020 and 2022 Indian Motorcycle FTR models affected by this Stop Sale until it is repaired according to the Safety Recall bulletin.